

# END CUSTOMER CLAIM PROCESS

*This claim process is the same for all customers*

## STEP 1

The **dealer** gets an order from the customer, issuing them an invoice

## STEP 2

The **customer** visits <https://karchersalespromotions.com/buyonegetone> to submit their claim. They will need proof of purchase in order to claim their FREE retail pressure washer.

## STEP 3

The **customer** will receive an email to confirm their entry is received and again when the claim has been successful and validated.

## STEP 4

The **customer** will receive their reward within 45 days of validation. A dispatch email will be sent to the **customer**